

Terms & Conditions for Butchery Vouchers and Bookings

1. All bookings made and vouchers sold are non-refundable or exchangeable.
2. Butchery Class Vouchers can currently be purchased at just one value. Our vouchers can be redeemed against any of our classes. Each individual voucher will be considered redeemed in full at the time of use, no partial refunds can be given. Once used, butchery class vouchers can have no residual value - irrespective of the value of the course versus the cost of the voucher purchased.
 - Please be aware that when purchasing a Butchery Class Voucher (at whatever value), you are buying a fixed value to be redeemed against the purchase of a class at its most current retail price.
3. Butchery class vouchers are sent by 1st class post or can be collected in the shop. The vouchers are presented ready to be offered as a gift and have details about all the classes.
 - Orders placed after 15.00pm are processed the next working day.
4. Butchery class vouchers are valid for **12 months from purchase**. The expiry date is clearly marked on the voucher alongside the voucher reference number. The recipient of the voucher needs to book their class before the expiration date; the class itself can take place after the expiry date and booked from available, published dates. Once the voucher has expired it is irredeemable and we will not be able to accept expired vouchers as payment towards a class.
5. The unique Butchery Class Voucher reference number must be quoted upon booking. Our classes are very popular and do get booked up in advance, if you are wanting to book a specific date, we recommend calling to check the date and booking over the phone as we cannot guarantee the date you want will be available when redeeming vouchers. Please note - we cannot hold spaces for any amount of time for individuals or groups of 4 or less.
6. Class dates can be held for group bookings for a maximum of 4 working days only before payment is required, any longer and the date will be released to the next client on the waiting list.
7. Changes to confirmed class bookings will incur a £10.00 per person admin fee to be paid before the booking can be transferred. If you need to move your booking within 14 days of the class, we are only able to do this if we have space to rebook you on your desired class.
8. Butchery class bookings cannot be changed with less than 5 days' notice (*10 days for groups of 8*). You are welcome to give us a call to see if we have someone on a waiting list that we can rebook your space to. Unfortunately, if we are unable

to rebook your space the booking will go ahead in your name, however, you are welcome to send someone in your place. If you absolutely cannot attend, you will be offered the equivalent joints of meat that you would have prepared on the class to collect from our shop.

9. Butchery classes are for those over the age of 18 only.
10. All of the equipment and protective clothing necessary for the class will be provided. The protective clothing supplied must be worn. We reserve the right to refuse participation in the class of anyone not wearing the protective clothing. The meat you prepare on the course is yours to take and cook at home.
11. We reserve the right to cancel any class at any time. In the unfortunate event of this being necessary, we will do our best to contact you at the earliest opportunity, and you will be offered the choice of an alternative date or a full refund.
12. We reserve the right to refuse participation in the Butchery Class to anyone who we believe to be under the influence of drugs or alcohol.